

Care & Independence Overview and Scrutiny Committee

Market Intervention

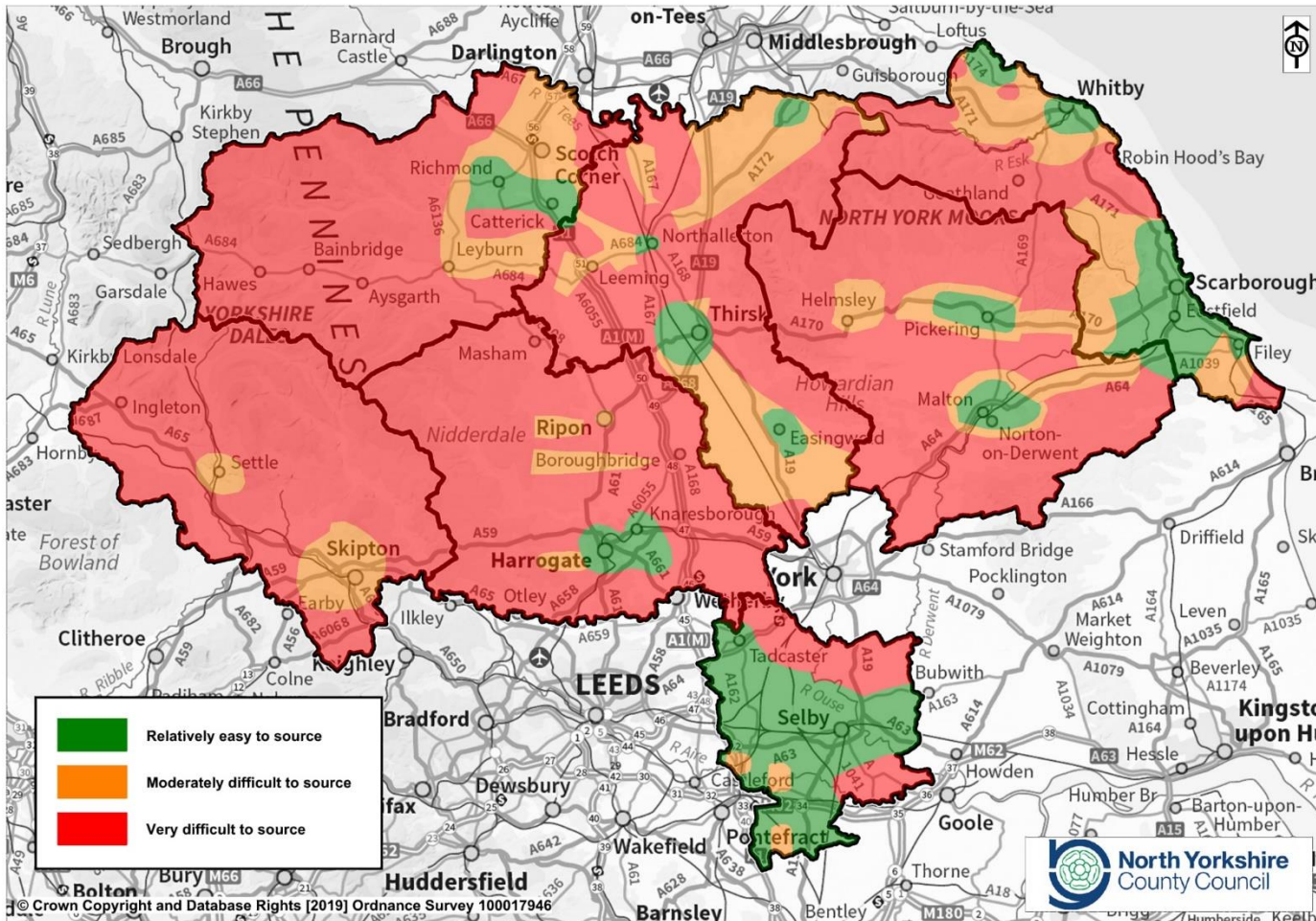
Dale Owens
Assistant Director, Commissioning & Quality

Our Market Shaping Responsibilities

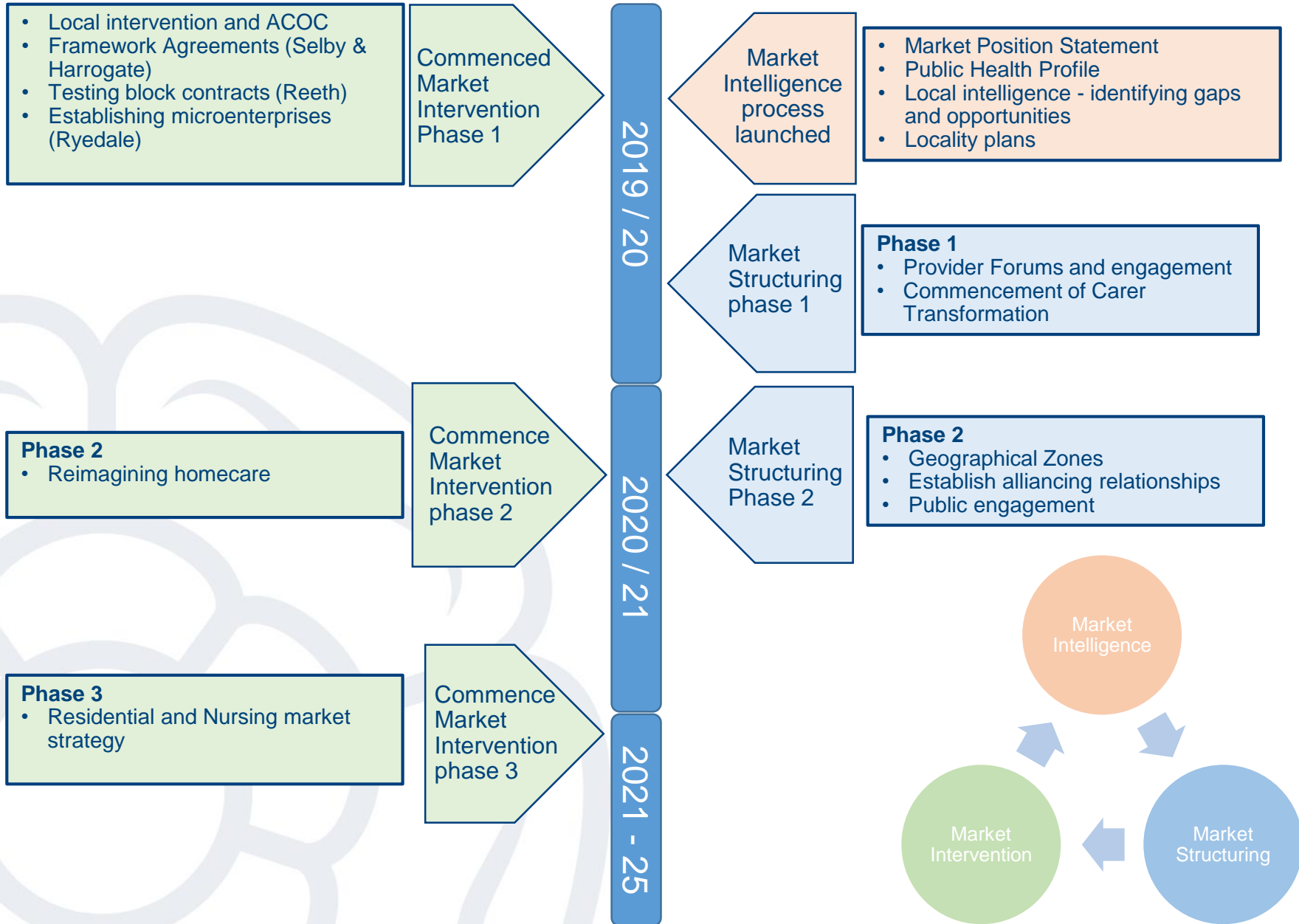
Within the Care Act we are required to:

- Focus on outcomes and wellbeing
- Understand market and facilitate development
- Have strategies that assess and meet local need
- Promote quality services, including through workforce development, remuneration and appropriately resourced care and support
- Support sustainability
- Ensure choice
- Co-production with partners and stronger voice of users and carers
- Provide people with meaningful choice regardless of who pays for it – covers whole market

Market Heat Map – September 2019



Market Development Programme



Understanding the market - the Mazars Report

- Local intervention
 - the Cost
 - Capacity vs choice
 - Quality of provision and CQC action
 - Workforce pressures
 - Estate/premises
 - Shortage of nurses
 - Deregistration of homes
 - Needed robust evidence base

Supported Living in the future

To address this we are working on developing a new 'Supported Living Model' which will address the commissioning of:

- Housing Development
- Ongoing Housing Management
- Wrap around Care

Some of the key benefits of this work will be:

- Better outcomes for vulnerable people (both in terms of care and housing)
- More housing options for people with disabilities
- Savings in terms of care costs and housing costs to the public purse by housing people in the accommodation which is most appropriate for them
- A housing stock fit to meet the future needs of people
- Freeing up housing stock for other uses
- More influence over the market to meet need, rather than commercial targets
- A wider range of housing options will be built as need information is developed

What is Supported Living?

- Different to Supported Housing/Accommodation and Residential or Nursing Care Homes
- Its usually a shared house or cluster of properties (e.g. apartments), where the person has a tenancy and there is also a significant, flexible, presence from a care provider (which may be shared between tenants).
- Properties are often specially adapted or purpose built to be disability friendly



What is Supported Living?

- There are around 200 Supported Living properties in North Yorkshire, housing around 500 people
- There are a wide range of care and housing providers
- Most properties have not been specifically commissioned by NYCC or District/Borough Council's, the market place has grown organically
- In most instances the Housing Costs are paid through the Housing Benefit system and qualify as 'exempt rent'
- North Yorkshire County Council spend in excess of £20 Million per year on care and support packages for people living in Supported Living

Current Work

We are undertaking a review of all Supported Living properties in North Yorkshire, providing a new social care assessment for tenants and improving the information we hold.

So far we are finding:

- Properties are often low quality or not fit for purpose
- A number of properties are poorly located
- Tenants are often being charged very high levels of rent/service charge
- Some care packages are artificially high to compensate for inappropriate housing
- Expectations of accommodation for younger people with disabilities are increasing

We believe this is going to lead to an increased demand for new Supported Living properties and a decrease in some of the existing stock.

